



## The Role of the Church in Maintaining the Integrity of Faith Amidst Changing Morality in the Digital Era

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**Abstract** *The Role of the Church in Maintaining Faith Integrity Amid Moral Changes Caused by the Digital Era. The core issues in this research include the moral challenges faced by society due to technology, the impact of social media on religious values, and the need to educate congregants in confronting new moral complexities. The aim of this study is to identify strategies that the Church can implement to strengthen the faith of its members and to analyze how these approaches can remain relevant in today's digital context. The research method employed consists of literature review and interviews with church leaders and congregants to gain deep insights into their experiences and the challenges they face. The state of the art from this research indicates that many churches have begun to adapt technology, but have not fully integrated moral teachings within the digital context. The novelty of this study lies in its holistic approach that combines theology, technology, and social psychology in strategies for maintaining faith integrity. The findings suggest that the Church can act as an agent of change by utilizing digital platforms for education and communication, as well as creating communities that uphold faith values in the face of new moral challenges. This research is expected to provide guidance for the Church in addressing the challenges of the digital era and strengthening its role in the spiritual life of the congregation.*

**Keywords:** Church, Faith Integrity, Digital Era, Moral Change.

### 1. INTRODUCTION

In the increasingly developing digital era, changes in morality have become unavoidable. Information technology that changes the way communication and social interaction occur influences the values held by society, including in a religious context. The church as a religious institution has an important role in maintaining the integrity of faith amidst this flow of change. The challenges that arise from digital culture, such as moral relativism and the influence of social media, require the church to adapt without losing the essence of its teachings. The digital era has brought significant changes in how society interacts and forms moral values. Research shows that easy and fast access to information can lead to moral relativism, where truth is considered subjective and variable. This challenges the traditional values that many religious communities have held (Smith, 2021).

Information technology, especially social media, has changed the way people communicate. Johnson (2022) stated that social media often creates space for dialogue, but can also cause polarization and value conflict. The church needs to understand these dynamics to reach the congregation in a relevant and effective way. As a religious institution, the church has a responsibility to educate and guide its congregation in dealing with the moral changes that occur. According to Davis (2023), churches that are active in moral and spiritual education in the digital era can maintain the integrity of their members' faith. Innovative and responsive strategies to current developments are the key to this success.

Digital culture brings challenges to the church and the negative influence of content circulating on social media. Garcia (2024) points out that provocative content can shake the congregation's beliefs, so churches need to develop programs that facilitate healthy discussions and strengthen faith. Churches must adapt to technological developments and social change to stay relevant in the digital age. Several churches have begun implementing digital platforms to convey messages of faith and build online communities. Churches that can utilize technology well not only retain existing congregations but also attract a younger generation that is more digitally connected (Kim, 2022).

## **2. LITERATUR REVIEW**

Several studies have discussed the impact of the digital era on religious practice and morality. Some researchers note that social media can be a tool for spreading messages of faith, but can also be a source of confusion and value shifts. The literature suggests that churches that can innovate and use technology wisely tend to be more effective in maintaining the integrity of their members' faith. However, there is criticism of the inability of some churches to respond to these modern challenges.

### ***The Impact of Social Media on Religious Practice***

Social media provides religious communities with wider access to religious information and resources. Through platforms such as YouTube and Instagram, users can access lectures, books, and educational content from religious figures around the world. Research by Dabbous and Barakat (2020) shows that the use of social media has increased religious knowledge among the younger generation, allowing them to engage in more in-depth religious discussions. Social media has become a means of disseminating information that is not always valid. Many users share content that contains extreme or misguided interpretations of religion, which can cause confusion and conflict within the community. According to a study by Williams and Hurst (2021), more than 60% of respondents reported seeing misleading religious content on social media, which could potentially undermine interfaith tolerance. Social media serves as a platform for interfaith dialogue, which can strengthen relationships between religious communities. A study by Rahman and Li (2022) showed that many religious communities use social media to share experiences and build better understanding between different faiths. This contributes to increasing tolerance and reducing prejudice in society.

Thus, social media encourages the adaptation of religious practices, especially during situations such as the COVID-19 pandemic. Many communities have turned to virtual gatherings to carry out religious rituals and activities. A study by Zhang and Liu (2023) showed

that despite the challenges, many individuals reported that online religious experiences provided new spiritual depths, even though they differed from traditional practices.

### ***Spreading the Message of Faith through Technology***

Digital technology has great potential in spreading the message of faith and making religious teachings more accessible to a wide range of people. Lewis (2021) noted that churches that successfully create engaging and relevant content on digital platforms can increase congregational engagement and reach new audiences. Video lectures, podcasts, and interactive content are effective ways to explain the teachings and values of faith. Thus, technology is not only a means of communication but also a tool to educate and guide religious communities. Challenges arise when the content disseminated is not by the values of religious teachings. Inaccurate information or inappropriate delivery can cause a shift in the understanding of faith among the congregation. Therefore, the church needs to prepare a competent team to create and manage digital content. This effort will help maintain the integrity of the teachings and ensure that the messages conveyed remain consistent with the values of the faith.

### ***Church Innovation and Adaptation***

Innovation in the church is crucial to facing challenges in the digital era. Thomas (2022) emphasized that churches that adopt modern technology, such as mobile applications and streaming programs, can offer a more interactive and engaging worship experience. For example, the use of applications for church activity announcements or voting in community decision-making can significantly increase congregational engagement. This helps the church reach the younger generation who are more familiar with technology. Church innovation and adaptation in the digital era are very important to maintain the relevance and engagement of the congregation. Churches around the world have begun to adopt technology to enhance spiritual experiences and reach new members. For example, many churches are implementing online services through streaming platforms and social media, allowing them to reach congregations who cannot physically attend. Research by DeYoung (2021) shows that churches that successfully adapt to technology tend to see increased congregational participation, especially among the younger generation who are more familiar with technology.

Innovation in the form of mobile applications and digital platforms is also increasingly being used by churches to facilitate congregational engagement. These applications not only provide information about worship schedules, but also interactive features such as fundraising, announcements, and even discussion forums. A study by Thompson and Brown (2022) emphasized that churches that implement digital technology in innovative ways can create

more connected and active communities and increase a sense of belonging among their congregations.

Churches that innovate in adopting new technologies must understand how to use them properly to maintain the essence of the teachings. Without good guidance, innovation can be ineffective and even confusing for the congregation. Therefore, churches need to plan a mature digital strategy, including training for administrators and congregations so that they can actively participate and benefit from existing technology. The church must not only rely on technology to ensure that the spiritual experiences offered remain meaningful and authentic. Churches that successfully integrate technology with a strong pastoral approach can create a more inclusive and engaging spiritual environment for all congregation members, thus ensuring the sustainability of their communities amidst changing times (Lee, 2023)

### ***The Inability of Some Churches to Respond***

There are churches that have succeeded in adapting to the times, but not a few are still slow to respond to digital challenges. Martinez (2023) found that churches that lack innovation tend to lose congregations, especially among the younger generation who prefer a more interactive and dynamic environment. This inability is often due to a lack of understanding of technology and how to integrate it into everyday religious practice. The inability of some churches to respond to the digital age can be seen from several perspectives. First, many churches have difficulty using technology to spread their message. Many church leaders, especially in more traditional communities, are uncomfortable with the use of digital platforms, such as social media and streaming apps. This causes these churches to lag behind in reaching younger, more digitally engaged congregations, creating a generational divide. Lack of resources and training is a significant barrier for churches adapting to digitalization. Many small churches do not have the budget to invest in technology, such as the hardware and software needed to maintain an effective online presence. Without adequate support, they are unable to develop an effective digital strategy, resulting in missed opportunities to reach a wider congregation. Communication issues are also a major factor. Churches that are not familiar with modern communication approaches often struggle to convey their message effectively through digital platforms. Irrelevant content or an uninteresting delivery style can leave audiences feeling less engaged. Research shows that churches that fail to adapt their communication style to the preferences of digital audiences tend to experience a decline in congregation participation and engagement (Snyder, 2022).

Losing a congregation can have a negative impact not only on numbers but also on the integrity of the community that is formed. Churches that fail to respond to the needs of the times may be considered irrelevant by their members. Therefore, churches need to evaluate.

### **3. RESEARCH METHOD**

The study was conducted in several different churches. Involving 15 respondents, including church leaders, congregations, and social observers. This research method uses qualitative methods to deeply understand the role of the church in maintaining the integrity of faith in the digital era. This approach allows for richer data mining through interviews, observations, and analysis of church documents and data analysis using thematic analysis involving data coding.

### **4. RESULT**

The church has begun to use social media and digital platforms to spread teachings and information. This has allowed the church to reach a wider audience, although there are challenges in maintaining the quality and integrity of the message. Many churches have developed faith education programs that utilize technology. Online training and online seminars have become popular, helping congregations understand the moral and spiritual issues they face.

The church acts as a supportive community, offering a place for congregations to share experiences and challenges faced in the digital age. Online discussion groups and forums have become a means of strengthening solidarity and faith. The church seeks to respond to rapid changes in morality. In sermons and teaching materials, the church emphasizes the core values of the faith and provides practical guidance for dealing with emerging moral dilemmas. Despite much progress, the church also faces challenges, including the spread of misinformation and secularization. Several respondents mentioned difficulties in engaging the younger generation who are more exposed to digital content.

The church plays a critical role in maintaining the integrity of the faith in the digital age, by adapting to technology and building strong communities. Despite significant challenges, the church remains committed to communicating relevant faith teachings and moral values. This study highlights the need for more innovative and inclusive strategies to address the ever-evolving moral challenges in society. In this way, the church can continue to serve as a pillar of faith integrity amidst the dynamics of rapid changes in morality.

## **5. DISCUSSION**

### ***Transformation of Morality in the Digital Era***

In the digital era, morality is transforming along with technological advances and rapid access to information. Traditional moral values are often tested by phenomena such as social media, fake news, and the influence of globalization. For example, attitudes of tolerance and empathy can be reduced by online comments that are often more aggressive. Therefore, there needs to be reflection and adaptation of moral values so that they are relevant to the context of the times.

The development of technology in the digital era has a significant impact on moral values in society. Easy access to information and content on the internet has broadened individual views, but on the other hand, it has also given rise to new challenges. For example, many people are exposed to content that can damage morals, such as pornography, violence, and misleading information. This can cause a shift in the understanding of good and bad, blurring previously clear moral boundaries. The digital era facilitates the spread of relativistic views that often conflict with traditional norms, leading to moral confusion among the younger generation.

Technology provides a platform for broader moral discussions. Social media and online forums allow individuals to share views and experiences, enriching discussions about ethics and morality. For example; Social movements that emerge through digital platforms often highlight important issues such as social justice, human rights, and the environment. Lee (2022) notes that social media serves as a tool to advocate for often overlooked moral values, creating space for previously unheard voices to be raised.

Excessive use of technology can contribute to a decline in empathy and deeper social interactions. Reliance on digital communication can reduce the quality of relationships between individuals, affecting their ability to understand and feel what others are experiencing. According to research conducted by Martinez (2023), social behaviour influenced by digital interactions tends to be more selfish and less considerate of the impact of actions on others, potentially eroding fundamental moral values.

Thus, to overcome the negative impact of technology on moral values, education and character-building are very important. Churches, families, and educational institutions must work together to educate the younger generation about the wise and ethical use of technology. Roberts (2019) emphasizes the importance of inclusive moral education, which teaches individuals to think critically about the information they consume and to develop an attitude of empathy in interacting with others. With the right approach, technology can be used as a tool

to strengthen, not undermine, moral values in society.

### ***The Role of the Church in Moral Education***

The church has an important role in moral education by teaching the values of ethics, love, and justice. Through teaching, worship, and community activities, the church can provide guidance for its members to understand and apply moral principles in everyday life. In addition, the church can also collaborate with other educational institutions to strengthen moral education in society.

Church services play an important role in the character development of the congregation, especially in the context of moral and spiritual education. Through various programs, such as Sunday school, small groups, and seminars, the church can teach values based on faith. Johnson (2021) explains that these activities not only focus on theological knowledge but also on the application of teachings in everyday life, helping the congregation build strong and responsible characters.

In a church environment, interactions between congregations create a community that supports moral growth. Activities such as social service and community service provide opportunities for church members to apply the values of love and empathy. Lee (2022) noted that involvement in these social activities not only strengthens relationships between congregations but also teaches the importance of serving others, which is at the heart of Christian teaching. Through direct experience, congregations learn how to face challenges and contribute to the common good.

Effective character-building requires commitment and consistency from the church itself. Church leaders must be role models in implementing the values of faith in their lives. Martinez (2023) emphasized that the example of leaders is very influential in shaping the views and attitudes of the congregation. By integrating moral teachings into every aspect of ministry, the church can help the congregation not only understand the values of faith but also live them.

## **6. CONCLUSION**

The church plays a crucial role in maintaining the integrity of faith amidst changing morality in the digital era. Through technological adaptation, relevant faith education, and the formation of a solid community, the church has succeeded in reaching a wider congregation and providing guidance in facing complex moral challenges. Despite obstacles such as the spread of misinformation and secularization, the church remains committed to conveying the fundamental values of the faith. Awareness of the importance of integrity of faith becomes the basis for navigating rapidly changing moral dynamics.

The church needs to continue to develop faith education programs that use modern technology by optimizing the use of social media as a means to spread the message of faith and discuss moral issues openly, such as: online seminars and brave training to increase the congregation's understanding of moral and spiritual issues. The church creates activities and content that are interesting to the younger generation so that the younger generation is involved and has a place in the church community. The Church carries out regular monitoring and evaluation of the programs and strategies that have been implemented to ensure their effectiveness in maintaining the integrity of the faith amidst changes in morality so that the church can continue to act as a pillar of faith integrity that is adaptive and responsive to the challenges of the digital age.

## 7. LIMITATION

This research only involved a small number of church leaders and congregations from several churches so it is difficult to generalize to other churches or different communities. Research only uses interviews or questionnaires without triangulation methods (for example, observation), there is a risk that the data obtained is not comprehensive, so subjective reports can lead to inaccurate interpretations of the role of the church and the congregation's perception of morality.

The findings may not be relevant soon, and the results may change with technological developments and social changes. The findings in this research cannot explain the dynamics of the relationship between churches and congregations in the context of sustainable moral change.

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